ATC Toolbox Drawer Retraining Procedure

Last updated by | Fly, David C | Feb 21, 2025 at 4:03 PM CST

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Overview

This document will cover the different drawer retraining options that are available on the ATC Toolbox: Full, Present, Absent, and Single Tool.

Required Permissions

- Tool Training Drawer
- Tool Training Single

NOTE: This document does not apply to a drawer foam change. If the drawer foam has been altered contact Pro-Services for assistance.

Full Training

If you have any Tool Detection Issues such as the Wrong Tool message, conduct a Full drawer training on the effected drawer.

1. Log into the toolbox using the badge scanner. From the Toolbox dashboard navigate to **Settings=>Troubleshooting=>Retrain Drawer**. You will need the proper permissions to access this menu.

Prawer 1 Drawer 2 Drawer 3 Drawer 4 Drawer 5 Drawer 6 Drawer 7 Drawer 8

- 2. Select the drawer you wish to retrain.
- 3. Select **Full Training** and then click on the green arrow.

Select options for retraining drawer (2)



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Full Training	
Absent	
Present	
Update Drawer Imag	je



Select options for retraining drawer (2)





Full Training



Absent



Present



Update Drawer Image

4. Follow the onscreen prompts to complete the full drawer training.

Present & Absent

Absent and Present training only refresh certain portions of the ATC Toolbox training process. WARNING: Only conduct Present or Absent Training if instructed by Snap-on® Technical Support.

Update Drawer Image

If you wish to have a different image displayed when you open a drawer, select the Update Drawer Image option.

1. Log into the toolbox using the badge scanner. From the Toolbox dashboard navigate to Settings=>Troubleshooting=>Retrain Drawer. You will need the proper permissions to access this menu.

Prawer 1 Drawer 2 Drawer 3 Drawer 4 Drawer 5 Drawer 6 Drawer 7 Drawer 8

- 2. Select the drawer you wish to Update the Drawer Image on.
- 3. Then select **Update Drawer Image**

Select options for retraining drawer (2)



Full Training	
Absent	
Present	
Update Drawer Imag	де



Select options for retraining drawer (1)



	Full Training
	Absent
	Present
✓	Update Drawer Image

4. Follow the onscreen prompts to Update the Drawer Image.

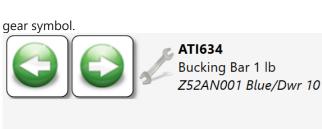
Single Tool

Single tool retraining allows you to retrain a singular tool within a drawer. This allows you to replace a tool in a drawer without training the entire drawer or if a tool's color profile has changed since its initial training.

1. Log into the toolbox using the badge scanner. There are two ways to perform a single tool retrain; either by navigating to the device inventory menu screen (**Settings=>Inventory**) or via the device dashboard (**Note: A tool will only be shown on the dashboard if Issue/Returned or if a status such as wrong tool is attached to it)**.

	FRHM18	Wrench, Metric, Crowfoot, Flare Nut, 18
2	Serial#TW-0002	mm, 6-Point
	Dwr 1	Socket, Sue 3/7/2024 4:02 PM
	F80	 Ratchet, Sealed Head, Dual 80™ Technology, Standard Handle, 3/8"
	Serial#	drive, 7 11/32"
	Dwr 1	unve, 7 11/32

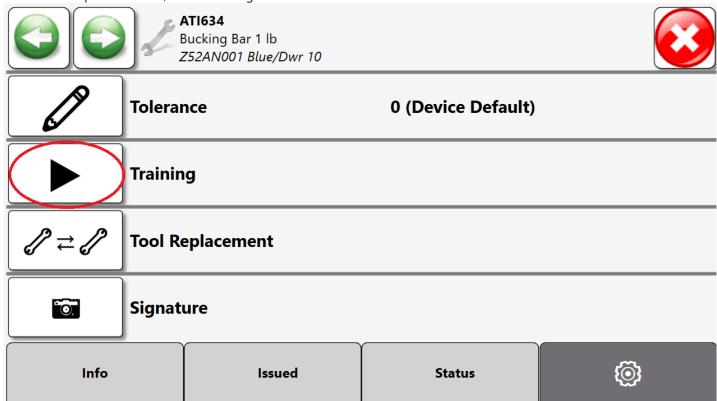
2 Double click the tool in the inventory or dashboard. You will see a similar screen to that pictured below. Then click on the







2. To retrain this particular tool, click the triangle icon circled below.



3. You will be shown an image of the drawer where the tool selected for retraining is highlighted. Click the green check mark and follow the onscreen prompts to train this tool.