

HDMI Audio Sleep Fix

Last updated by | Fly, David C | Jul 19, 2024 at 2:48 PM CDT

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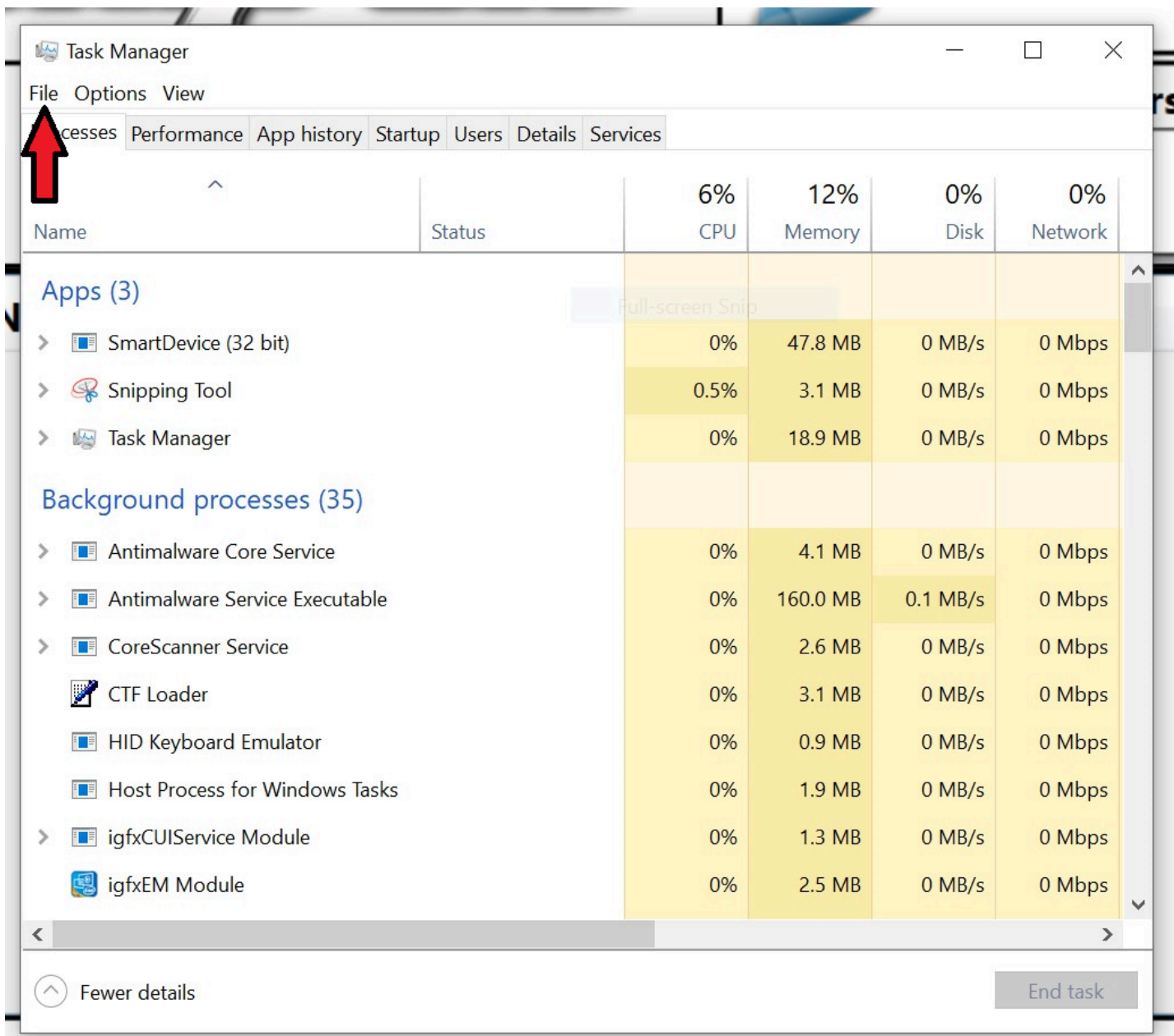
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Overview

This fix is intended for an issue where the audio played from an ATC system cuts off the beginning of the message. This can cause the user to miss part of the prompt. Please follow the procedure below to resolve this issue.

Procedure

1. Plug in a keyboard and mouse to the USB port that is on the right side towards the top of the Tool-Crib. Once plugged in, press **CTRL+ALT+DELETE** and click on **Task Manager**. Once within the task manager click on File in the top left corner, this will bring up a drop-down menu.



Within this drop-down menu click on **Run a New Task**, and type Control Panel into the search box. Click **OK**


Task Manager

File Options View

Create new task

Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.

Open:




Background processes (33)

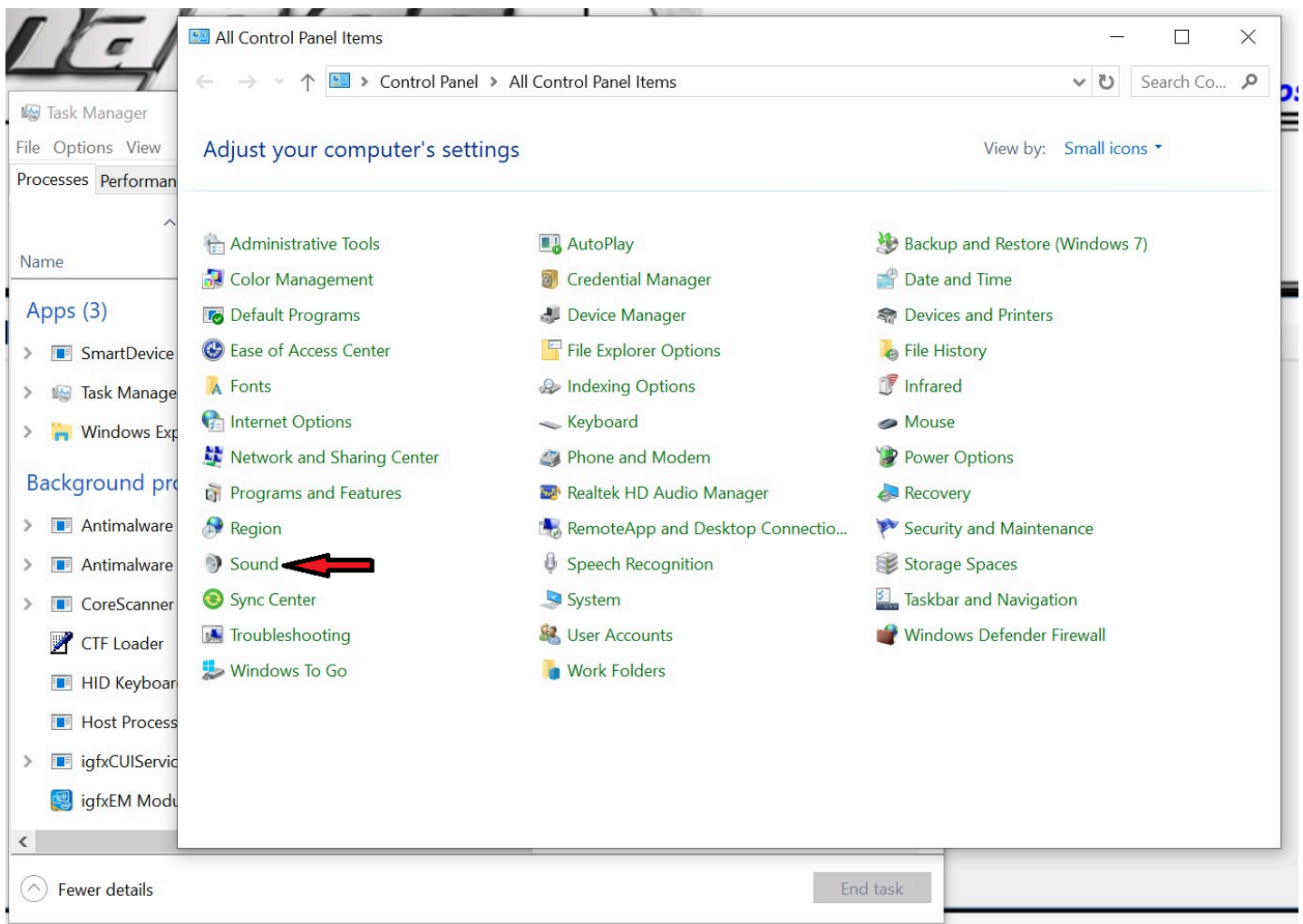
- > Antimalware Core Service
- > Antimalware Service Executable
- > CoreScanner Service
- CTF Loader
- HID Keyboard Emulator
- Host Process for Windows Tasks
- > igfxCUIService Module
- igfxEM Module

	6% CPU	12% Memory	0% Disk	0% Network
	0%	47.3 MB	0.1 MB/s	0 Mbps
	0.9%	7.9 MB	0 MB/s	0 Mbps
	0%	19.1 MB	0.1 MB/s	0 Mbps
	0%	4.1 MB	0 MB/s	0 Mbps
	0%	142.5 MB	0 MB/s	0 Mbps
	0.2%	2.6 MB	0 MB/s	0 Mbps
	0%	3.1 MB	0 MB/s	0 Mbps
	0%	0.9 MB	0 MB/s	0 Mbps
	0%	1.9 MB	0 MB/s	0 Mbps
	0%	1.3 MB	0 MB/s	0 Mbps
	0%	2.5 MB	0 MB/s	0 Mbps

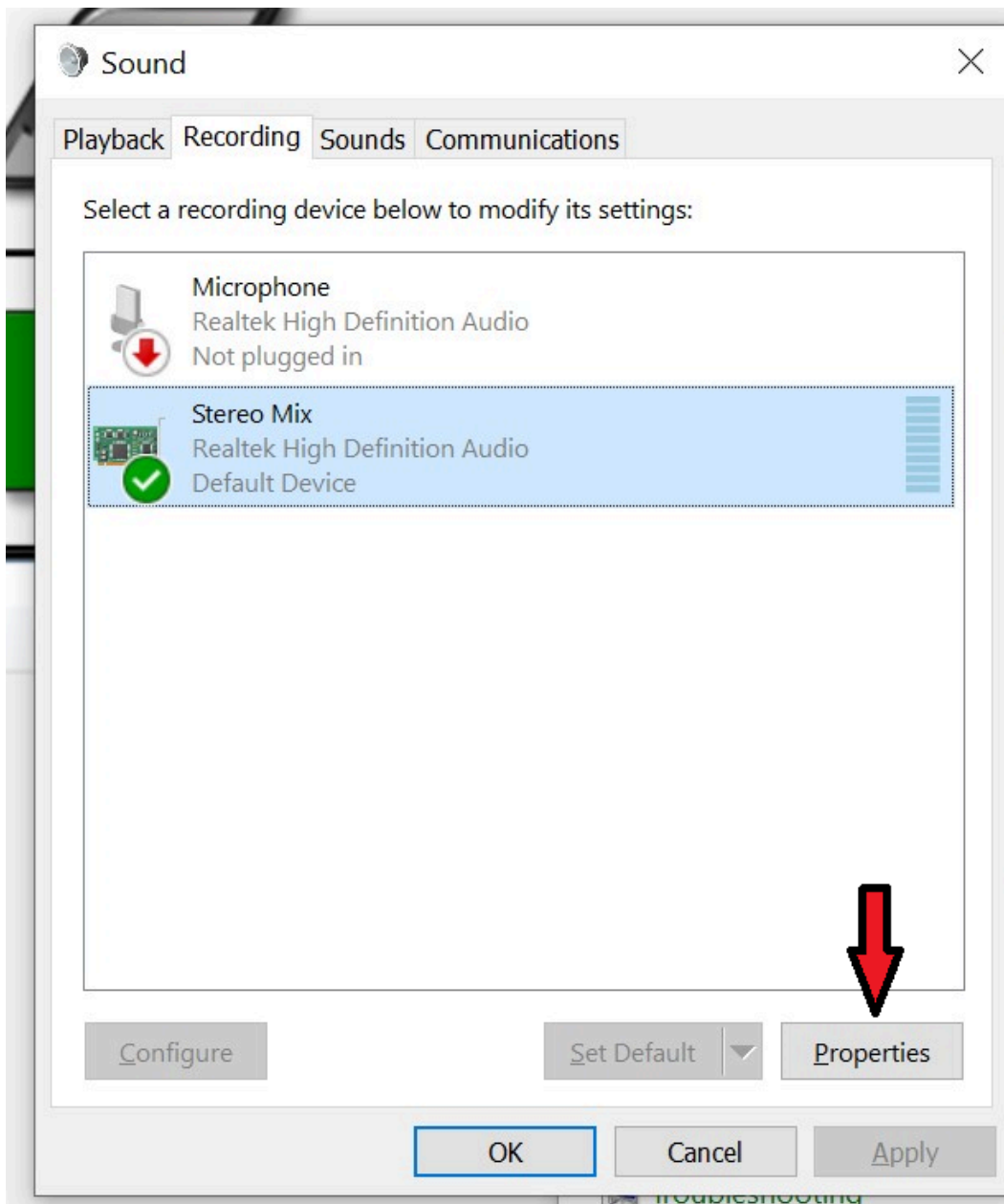
< >

 Fewer details

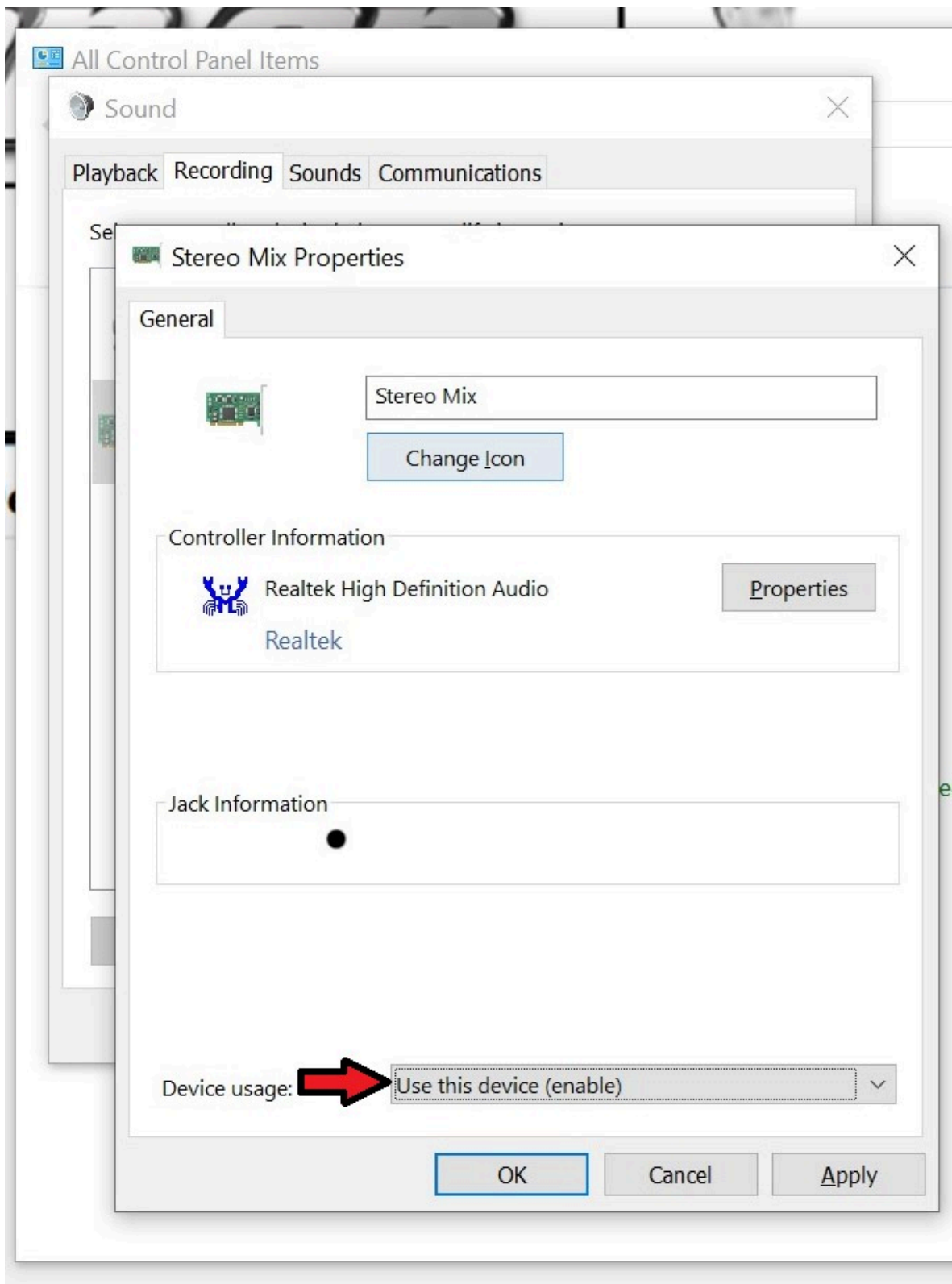
Within the control panel click **Sound**



Now within the sound sub-menu click on the **Recording** tab. Then click on the recording device **Stereo Mix** and then click **Properties**.



While in **Stereo Mix Properties** sub-screen we will change the **Device Usage** using the drop box, change the setting from **Don't use this device (disable)** to **Use this device (enable)** and then click apply.



Now close the Stereo Mix Properties sub-screen and then again click on **Stereo Mix** within the recording tab which will again open the **Stereo Mix Properties** sub-screen. You will now see that there are more options within the **Stereo Mix Properties** sub-screen. Click on the **Listen** tab and ensure the **Listen to this device** checkbox is checked. Finally, click apply and the

issue should be resolved.

All Control Panel Items

