

# Setting up the Label Printer in L5 CONNECT™ TRUE-CRIB™ and Administration App

Last updated by | David Fly | Aug 30, 2024 at 9:49 AM CDT

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Software Release 9.8.2.x

## Goal

The goal of this document is to describe the configuration of TRUE-CRIB™ and the L5 Connect Administration application to setup a label printer.

## Configure the Label Printer Hardware

L5 Connect™ supports the following label printers, transfer ribbon, and labels:

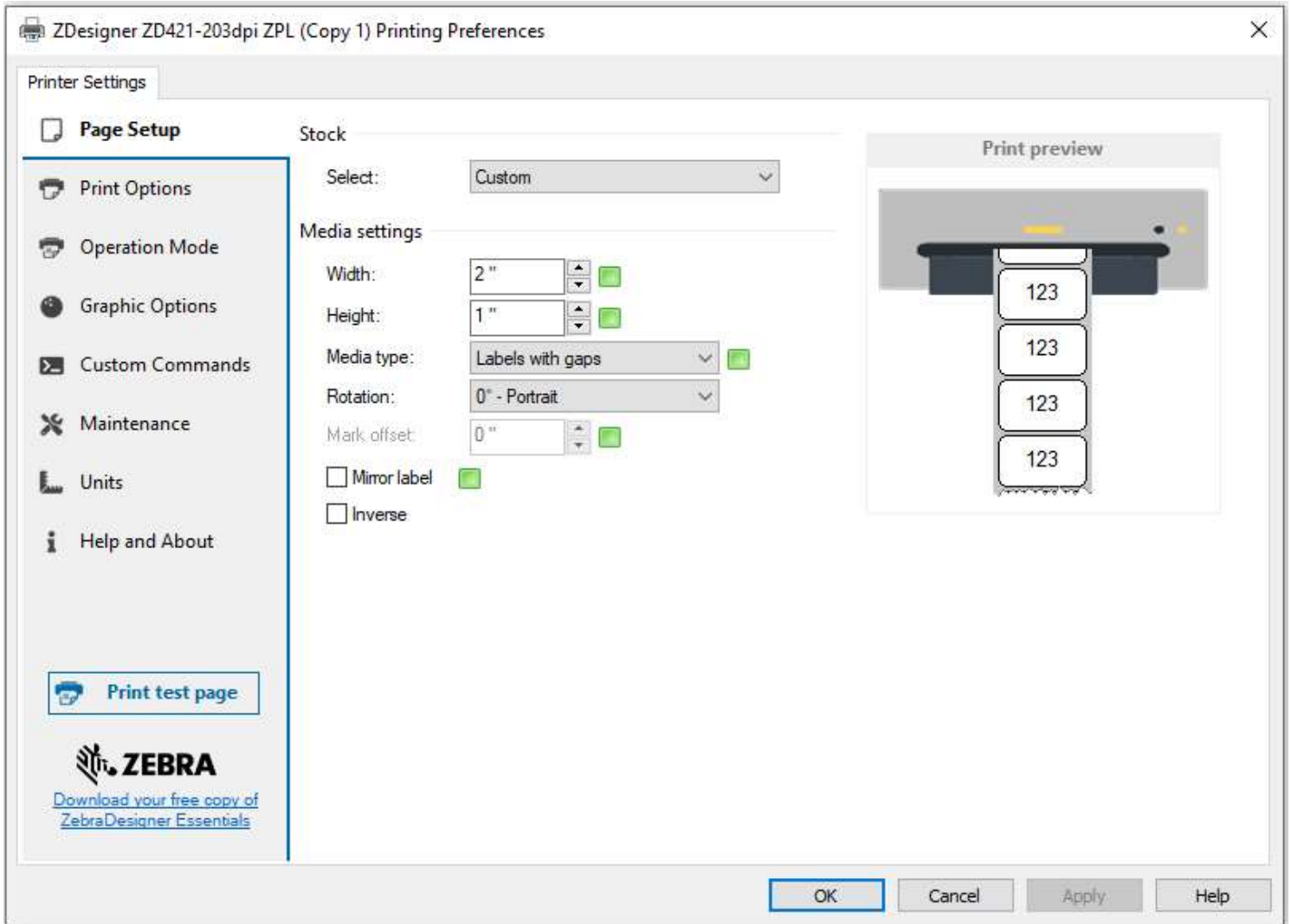
Product	Details	Status
Label Printer	L5W2672073 LABEL PRINTER, Model: Zebra GK420t (203dpi, thermal transfer)	<b>Obsolete</b>
Label Printer	L5W6480135 LABEL PRINTER, Model: Zebra ZD421t (203dpi, thermal transfer)	Active
Ribbon	L5W3111044 Thermal transfer ribbon	Active
Labels	L5W3424726 2" x 1"	Active

To install the label printer, follow the instructions included with the device to calibrate the printer, install the ribbon, and setup the labels.

## Setting the Label Size

1. After setting up the printer, you will need to set the label size.
2. Open **Windows settings -> Devices -> Printers & Scanners**.

3. Find the Zebra Printer in the list, click on it and then click **manage**.
4. Click on **Printer Preferences**, and in the **Page Setup** Tab, under Size, set the **Width** to 2 and the **Height** to 1.

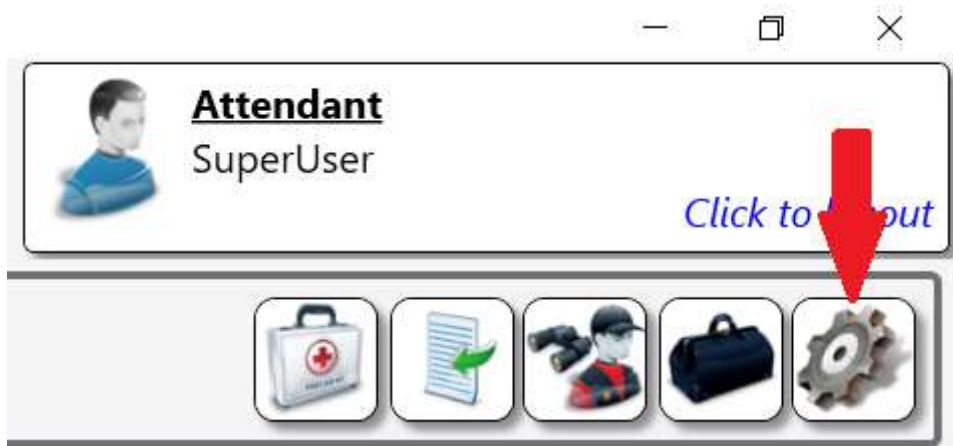


5. Finally, a test print is necessary to verify that the labels will print correctly. Click on the **Print test page** button within the printer preferences window. **NOTE: This step is required to ensure everything is printed within the margins of the label. If this step is skipped labels will NOT print correctly**

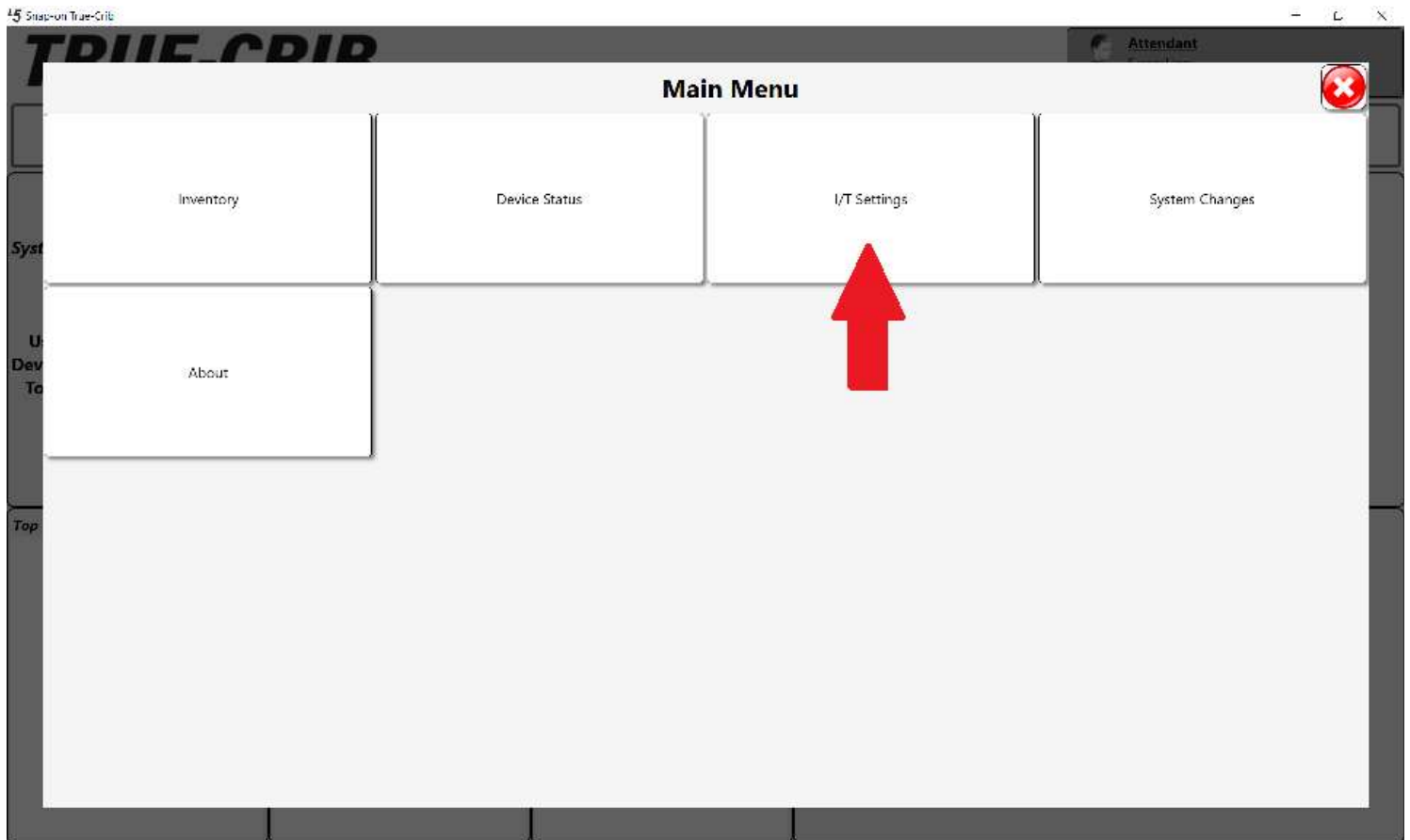
## Setting True-Crib™ to use the Label Printer

After setting the label size, you will need to associate the printer with the True-Crib™ software.

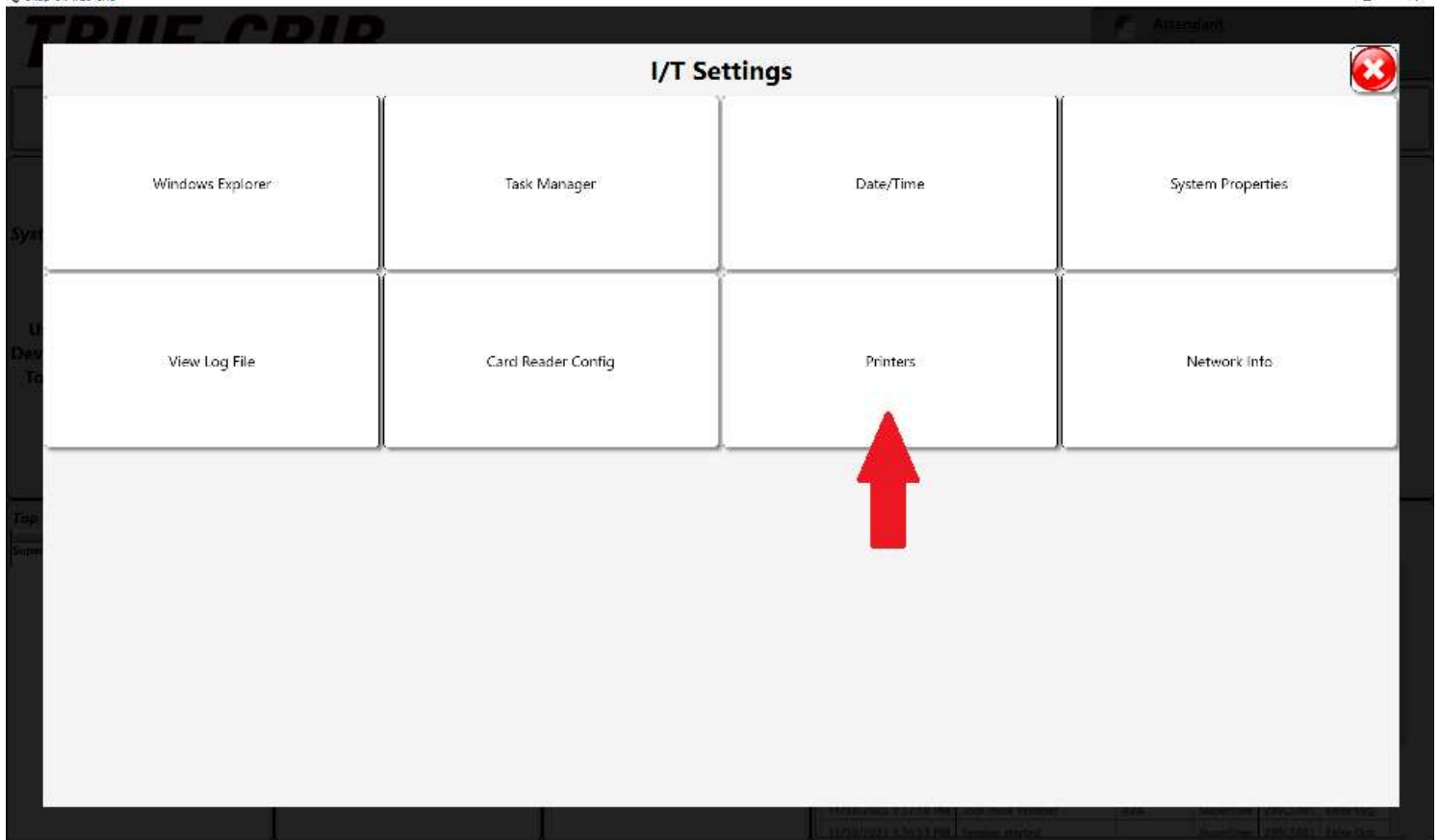
1. Start True-Crib™, log into the system as an attendant and click the **settings gear** icon. NOTE: You will need to log in with a user that has the **Network Settings** permission to be able to modify the printer setup. The only built in profile that has this setting is the **SuperUser** profile, so any user with the **SuperUser** profile will work.



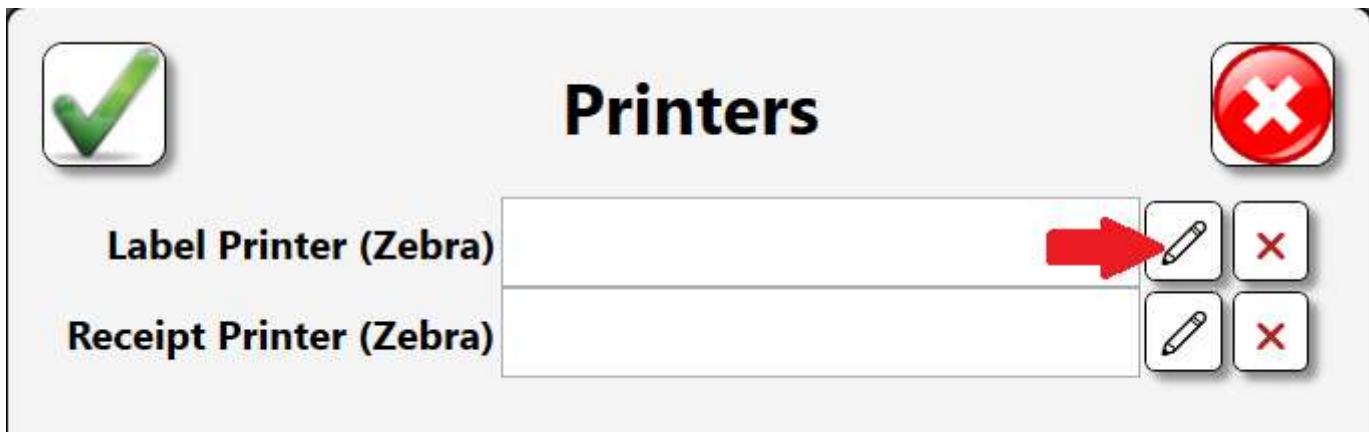
2. Click the **IT Settings** button.



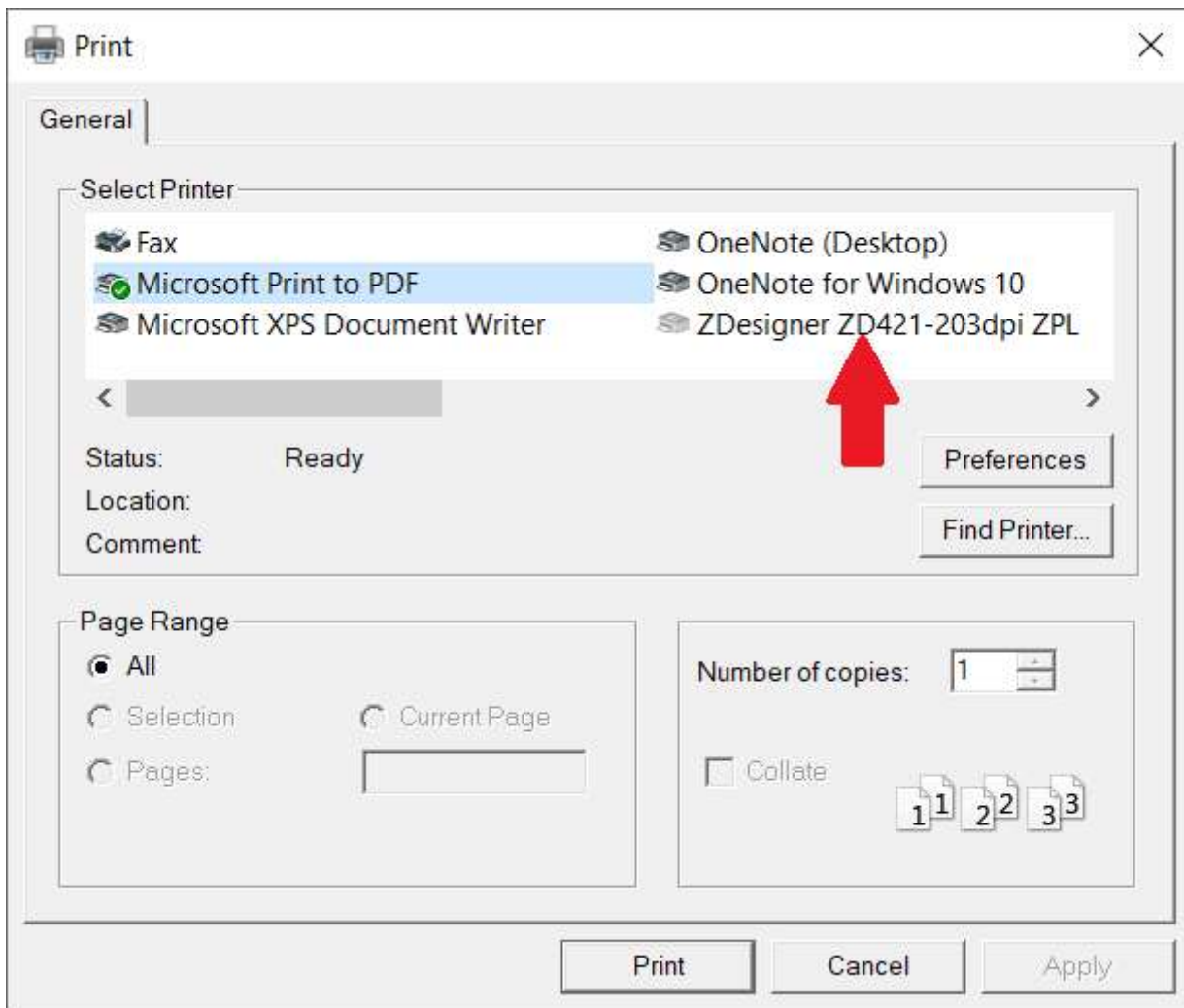
3. Click the **Printers** button.



4. Once on the Printers Settings page, click the **pencil** button to the right of **Label Printer**.



5. Select the Zebra Label printer from the list and click Print.



6. The Printer name will display in the textbox. Click the green ✓ button to save.



True-Crib™ should now be configured to print labels!

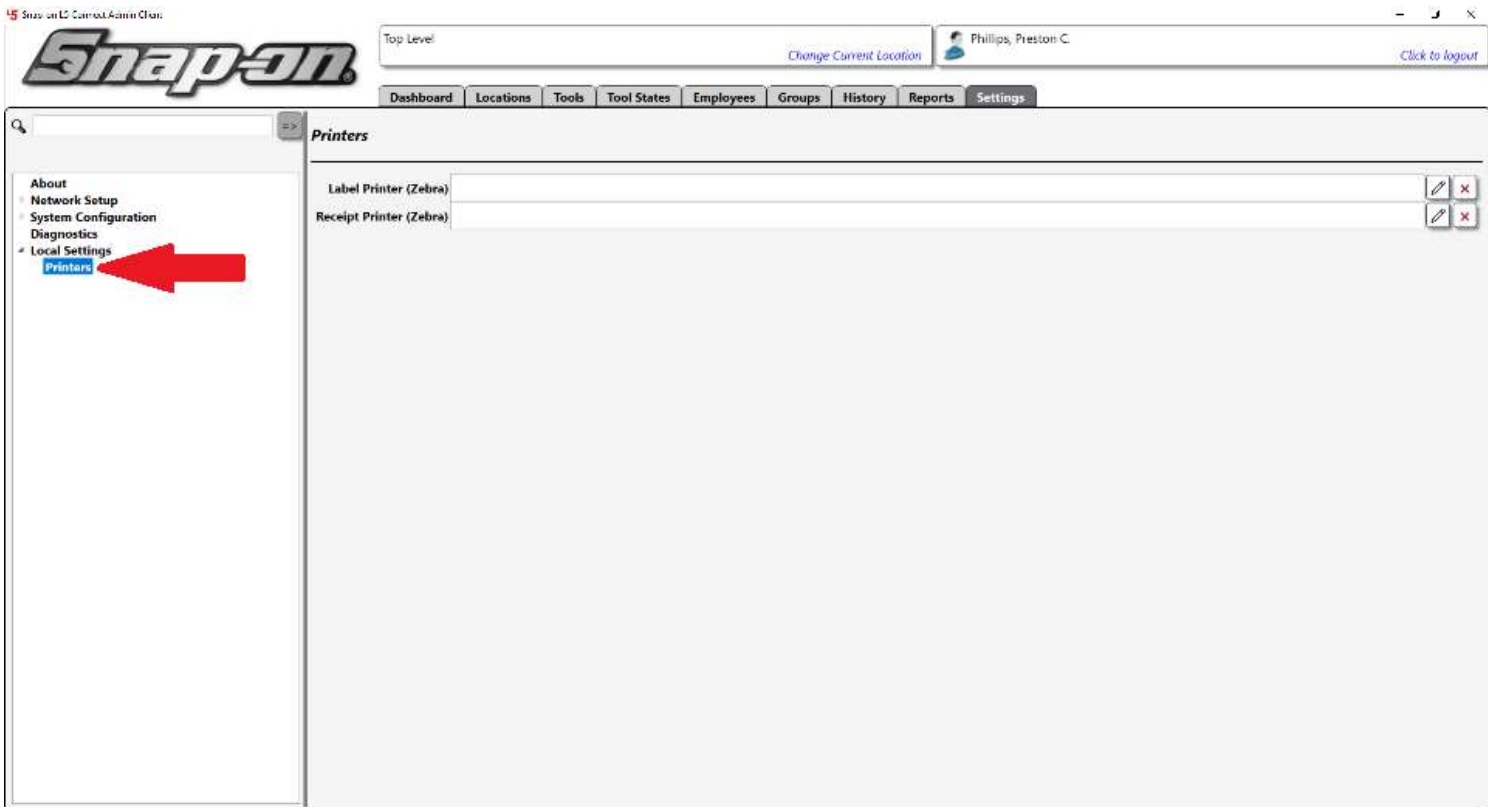
## Setting the L5 Connect Administration App to use the Label Printer

1. Start the Admin, then log into the system as a user that has the **Network Settings** permission so you will be able to modify the printer setup. The only built in profile that has this setting is the SuperUser profile, so any user with the SuperUser profile will work.

2. Switch to the **Settings** tab, then expand the Local Settings.



3. Click the **Printers** setting.



4. Now follow the procedure in the previous section from step 4 to the end.

Your Admin App should now be able to print labels!